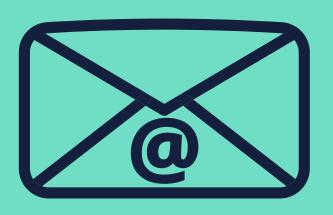# AgosIT

QUALITY, TECHNICAL AND STRATEGIC SERVICE CATALOGUE

INNOVATE

CONTACT

Visit our website at www.agosit.com

If you would like to ask any questions or arrange a free consultation please message us at info@agosit.com or alternatively reach out to us on LinkedIn at www.linkedin.com/company/agosit

INNOVATE

AgosIT offer innovative Quality, Technical and Strategic solutions and services to the Pharmaceutical and Healthcare Industries.

DRIVEN BY QUALITY TO ENSURE COMPLIANCE

ABOUT US

AgosIT offers bespoke, globally accessible, outsourced IT solutions to Pharmaceutical, Biotech, CRO and Healthcare organizations. We assist with choosing, deploying, running and expanding technology needs, while keeping regulation, data integrity and compliance requirements at the centre of the solution design.

Contact us now for a free consultation.

QUALITY

QUALITYSERVICES@AGOSIT.COM

TECHNICAL

TECHNICALSERVICES@AGOSIT.COM

STRATEGIC

STRATEGICSERVICES@AGOSIT.COM

Use the above email addresses to directly reach our specialists.

QUALITY

PROFESSIONAL SERVICES

Project Management

Computerised System Validation (CSV)

Audit and Inspection Readiness

Data Integrity Assessments and Guidance

SOP and Policy Creation

GxP and DI Training

Project Role Fulfilment

GxP System Hosting

Periodic Review Support

Access Management

Remediation Projects

Gap Assessments

Equipment Validation

MANAGED SERVICES

Quality Support Package

AgosIT's quality support package offers peace of mind in times of heavy workload. AgosIT can support your business with its QA support functions to allow your quality team to focus all their effort on patient safety, product quality and data integrity. Our service provides instant quality support when it's needed without the associated cost of employing extra resource.

System Management Package

AgosIT's system management support service provides an all-encompassing GxP admin service for your IT systems. This allows your IT and technical department to focus on what matters and not the day to day administration of your GxP systems.

EQMS AS A SERVICE

eQMS Solution

AgosIT offer a fully validated and supported Electronic Quality Management System configurable to your business requirements. We offer this service at a low monthly cost dependent on level of access and modules selected which allows full access to an EQMS without the expensive upfront costs of procuring, configuring and validating the system internally.

Available Modules:

- Document Management
- Quality Manager
- Training Management
- Audit
- Risk
- Asset
- Supplier

TECHNICAL

PROFESSIONAL SERVICES

Project Support and project management

Hardware/software implementations

Training and user education including documentation such as user/training guides

Website design and development

Hardware/software purchasing

ISO27001 aligned security services such as:
- Automated security awareness programmes
- Phishing simulations
- IT Security assessments
- Security policies and procedures
- Risk management and security awareness training
- Vulnerability management and training
- Penetration testing

Knowledge management

Problem management

Change management

Release management

MANAGED SERVICES

Licensing Partner

Private and public cloud hosting

Network monitoring

Onsite and cloud back-ups

Remote Management

Managed Antivirus

Managed Device Patching

Web Support

Hardware purchasing and support

Software purchasing and support

Secure e-mail gateway and encryption

SUPPORT SERVICES

Helpdesk Support
- Flexible support tailored around your needs
- Unlimited and pool hour contracts available
- Can be used as an extension of your own team or sole IT Support entity

Single point of contact for all break/fix incidents and service requests

Hardware and software support

Post project support

24 hour global coverage

Proactive management, monitoring and resolution of incidents

Managed functional escalation to 3rd parties